



## THE INTERNATIONAL CERTIFICATION NETWORK

## CERTIFICATE

**AENOR** has issued an IQNet recognized certificate that the organization:

## PRONET, INGENIERÍA DE SOFTWARE EMPRESARIAL, S.L.

CL MARÍA ZAMBRANO 31, TORRE OESTE 9ª PLANTA. 50018 - ZARAGOZA

has implemented and maintains a

Information Technology Service Management System

*for the following scope:* 

The SGS of consulting services; adaptive, evolutionary, corrective and preventive maintenance; support and maintenance of infrastructure services, for business management according to service catalogue in force.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2011

First issued on: 2017-09-27 Last issued: 2019-11-12 Validity date: 2022-11-12

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a standalone document

Registration Number: ES-STI-0012/2017

- I∴Net -

Alex Stoichitoiu President of IQNet

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IQNet Partners\*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy

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